

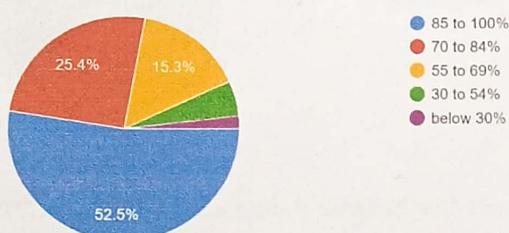
Student Satisfaction Survey (2023-24)

An online Student Satisfaction Survey Form (SSS) was administered to measure students' satisfaction about various aspects of teaching learning process, facilities, support services, examination pattern and other services in the college. This form was based on guidelines given by NAAC. The googleform was made available in both Hindi and English language. The survey was conducted at the end of the session through an online SSS form. The form was made available to students on website and whatsapp groups of classes. A total of 974 students from whole college (BA, B.Sc. (H.Sc.), B.Com, BCA, B.Ed., MA, M.Com, M.Sc.(H.Sc.), M.Ed. participated in the survey by filling the SSS form. In these 974 students, 33.4% students were from BA and 27.4% students were from B.Com. Total 41.7% students were from first year and 39.3% from second year and 19% were from third year.

ANALYSIS AND INTERPRETATION OF THE RESPONSE OF STUDENTS

Q.1 How much of the syllabus was covered in the class? (कक्षा में कितना पाठ्यक्रम पूर्ण किया गया है?)

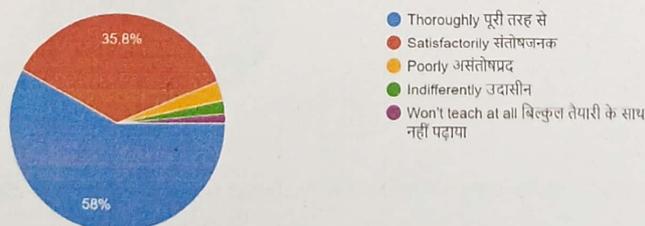
974 responses



Interpretation: Most of the students are satisfied with the syllabi covered in the class. Some students feel that the syllabi covered are very less.

Q.2 How well did the teachers prepare for the classes? (शिक्षिकाओं ने कक्षाओं के लिए कितनी अच्छी तैयारी की है?)

974 responses

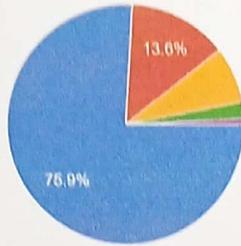


Interpretation: Mostly students (around 83%) are satisfied with the syllabi covered in the class. Some students feel that the syllabi covered are very less.

(1)

Q.3 How well were the teachers able to communicate? (शिक्षिकाएं कितनी अच्छी तरह से संवाद/संप्रेषण करने में सक्षम हैं ?)

974 responses

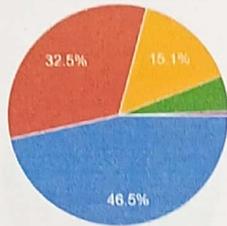


- Always effective हमेशा प्रभावी
- Sometimes effective कभी-कभी प्रभावी
- Just satisfactorily बस संतोषजनक
- Generally ineffective आम तौर पर अप्रभावी
- Very poor communication बहुत खराब संवाद

Interpretation: Most of the students (around 90%) are satisfied with the communication of teachers.

Q.4 The teacher's approach to teaching can best be described as: (अध्यापन के लिए शिक्षिकाओं के शिक्षण उपागम को सर्वोत्तम रूप में वर्णित किया जा सकता है:)

974 responses

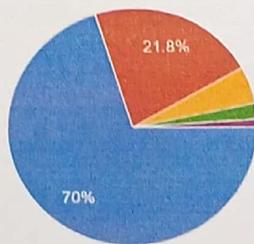


- Excellent बहुत बढ़िया/ उत्कृष्ट/ अति उत्तम
- Very good बहुत अच्छा
- Good अच्छा
- Fair ठीक/ औसत
- Poor बहुत खराब

Interpretation: All College students are much satisfied with the teachers' approach to teaching.

Q.5 Fairness of the internal evaluation process by the teachers. (शिक्षिकाओं द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता होती है)

974 responses

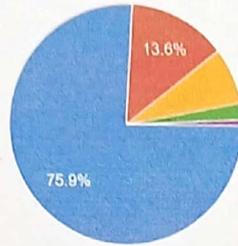


- Always fair हमेशा निष्पक्ष
- Usually fair आमतौर पर निष्पक्ष
- Sometimes unfair कभी-कभी पक्षपाती
- Usually unfair आमतौर पर पक्षपाती
- Unfair पक्षपाती

Interpretation: Overall students are satisfied with the internal evaluation process.

Q.3 How well were the teachers able to communicate? (शिक्षिकाएं कितनी अच्छी तरह से संवाद/संप्रेषण करने में सक्षम है ?)

974 responses

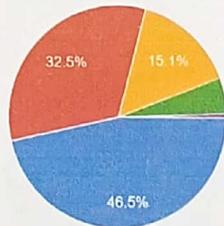


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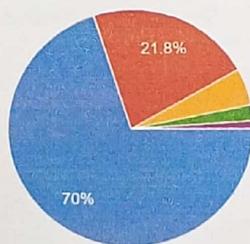


- Excellent बहुत बढ़िया/ उत्कृष्ट/ अति उत्तम
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974 responses

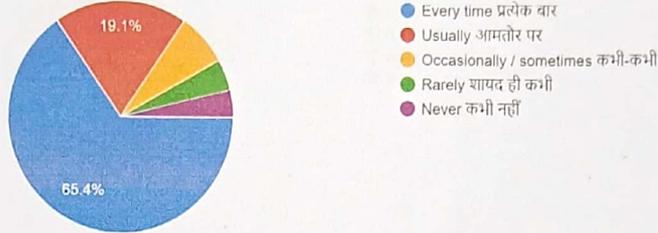


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- Unfair पक्षपाती

Interpretation: Overall students are satisfied with the internal evaluation process.

Q.6 Was your performance in assignment discussed with you? (क्या आपके असाइनमेंट में आपके प्रदर्शन के बारे में आपसे चर्चा की गई थी?)

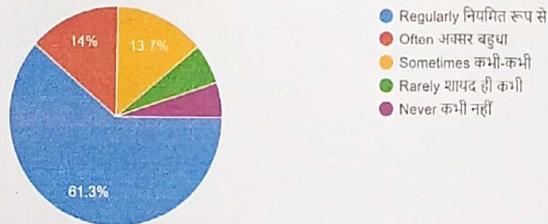
974 responses



Interpretation: Mostly students are satisfied with discussions done by teachers for performance in assignments.

Q.7 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (संस्थान/महाविद्यालय छात्राओं... (भ्रमण) के अवसर को बढ़ावा देने में सक्रिय रुचि लेता है:)

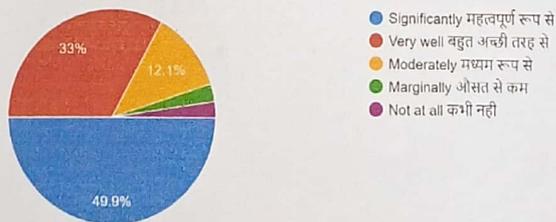
974 responses



Interpretation: Mostly students are satisfied with internships, field trips etc. organized by college but it can be further improved.

Q.8 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (आपके महाविद्यालय में शिक्षण तथा... ज्ञानात्मक, सामाजिक एवं भावात्मक विकास में सहायक है:)

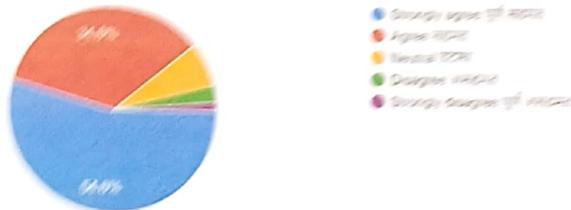
974 responses



Interpretation: Mostly students are satisfied with teaching and mentoring process of college. There is scope to work in this area.

Q.9 The institution provides multiple opportunities to learn and grow. (आपकी संस्था सीखने और विकास के लिए अनेक अवसर प्रदान करती है।)

974 responses



Interpretation: Mostly students are agreed with the statement that college provides multiple opportunities to learn and grow.

Q.10 Teachers inform you about your expected competencies, course outcomes and programme outcomes. (शिक्षक/आपकी आसानी देकर, कोई परिणाम और कार्यक्रम परिणाम के बारे में सूचित करते हैं-)

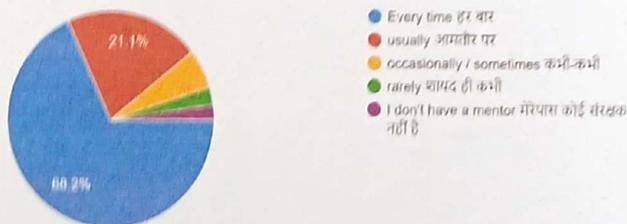
974 responses



Interpretation: Mostly students are agreed that teachers inform expected competencies, course outcomes and programme outcomes.

Q.11 Your mentor does a necessary follow up with an assigned task to you. (आपका प्रशिक्षक/मार्गदर्शक आपको दिए गए कार्य के लिए आवश्यक रूप से अनुपालन करता है।)

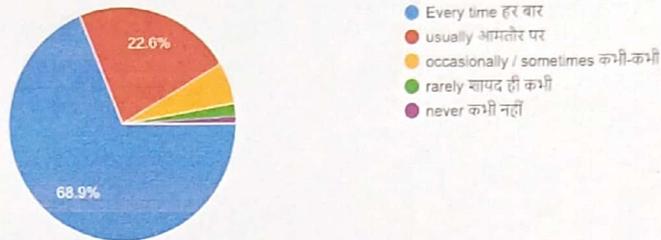
974 responses



Interpretation: Mostly students are satisfied with their mentors' follow up.

Q.12 The teachers illustrate the concepts through examples and applications. (शिक्षिकाएँ प्रत्ययों (concepts) को उदाहरण एवं अनुप्रयोगों द्वारा स्पष्ट करती हैं।)

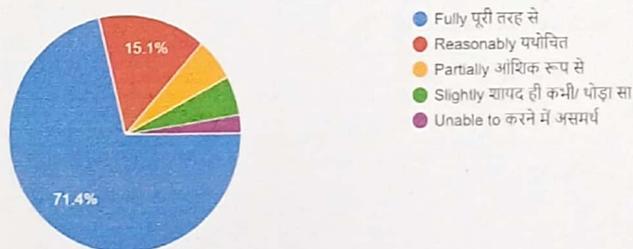
974 responses



Interpretation: Mostly students are satisfied with illustrations given by teachers.

Q.13 The teachers identify your strengths and encourage you with providing right level of challenges. (शिक्षिकाएँ आपकी क्षमता की पहचान करती हैं...। चुनौतियों का सामना करने के लिए प्रोत्साहित करती हैं-)

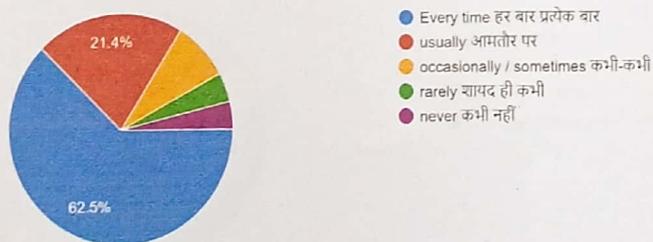
974 responses



Interpretation: About 87% of students are satisfied with the teachers' ability to identify their strengths and encourage with providing right level of challenges.

Q.14 Teachers are able to identify your weaknesses and help you to overcome them. (शिक्षिकाएँ आपकी कमजोरियों को पहचानने में और उन्हें दूर करने में आपकी मदद करने में सक्षम हैं-)

974 responses

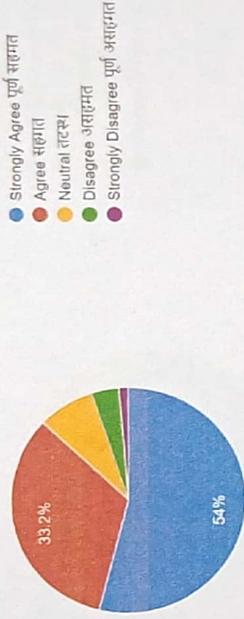


Interpretation: About 84% of students are opined that teachers have ability to identify weaknesses and help to overcome them.

(4)

Q.15 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process... .।सक सुधार हेतु छात्रों को भी शामिल किया जाता है-)

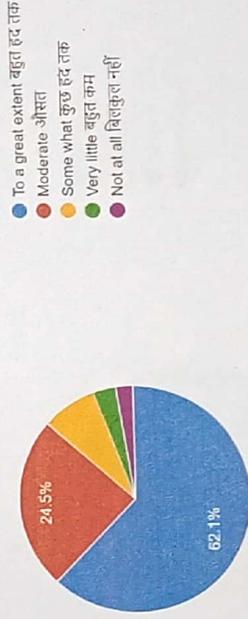
974 responses



Interpretation: Mostly students are satisfied with institutional efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.

Q.16 The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving method... .सक विधि, प्रतिभागी शिक्षण, समस्या समाधान विधि आदि।)

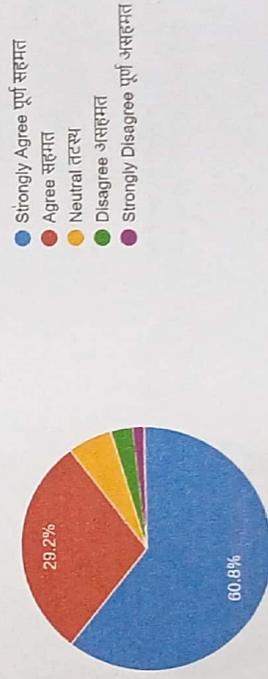
974 responses



Interpretation: Mostly students are satisfied with teaching methods but there is a scope to use more student-centric methods.

Q.17 Teachers encourage you to participate in extracurricular activities. (शिक्षिकाएं आपको गैर-शैक्षणिक / अतिरिक्त गतिविधियों में भाग लेने के लिए प्रोत्साहित करती हैं-)

974 responses



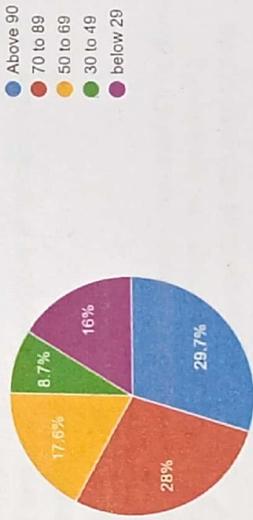
Interpretation: Students are satisfied with teachers' encouragement to participate in extracurricular activities.

Q.18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. (संस्था...कर आप को वर्ल्ड ऑफ वर्क के लिए तैयार किया जाता है):
974 responses



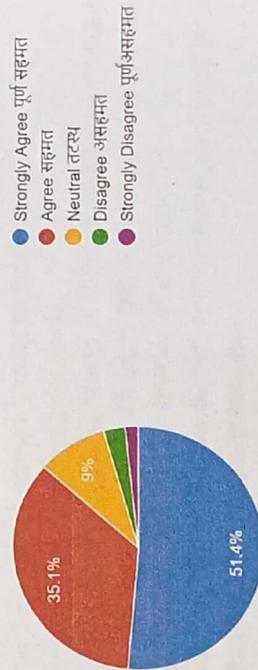
Interpretation: College students are satisfied with efforts made by institution to inculcate soft skills, life skills and employability skills.

Q.19 What percentage of teachers use ICT tools such as LCD projector, multimedia, etc. while teaching. (कितनी प्रतिशत शिक्षक, शिक्षण के समय I.C...टीमीडिया अथवा अन्य सहायक सामग्री का प्रयोग करती हैं-):
969 responses



Interpretation: There is much more scope to use ICT tools in teaching.

Q.20 The overall quality of teaching-learning process in your Institute is very good. (संस्थान में शिक्षण अधिगम प्रक्रिया की गुणवत्ता बहुत अच्छी है।)
974 responses



Interpretation: Overall, College students are satisfied with quality of teaching-learning.

Q.21 Give three suggestions to improve overall teaching learning process. (सम्पूर्णशिक्षण अधिगम प्रक्रिया में सुधार के लिए तीन सुझाव दीजिए।): Some are given as--

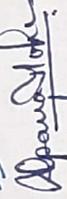
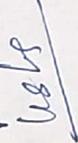
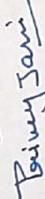
- Internal exam should be conducted before external because in our college internal were held during our externals.
- Change the college dresscode
- Provide information multiple career opportunities.
- College trip
- farewell and fresherOrganizations
- Maintenance of labs
- More Books in library
- Make a doubt solving session in a week atleast one day
- According to me everything is good, we need things to be remain same as now
- 3D and smart classes with practical rather than theory
- Active Learning Techniques:Move beyond traditional lectures
- Computer lab should be taken daily and teachers should be taken students doubt.Regular smart classes, assignment,and other facilities should be given to students like drinking water, clean water etc.
- Arranging more interactive one on one workshops.
- Discussion on assignment performance.
- Check on irregularity of students.
- Nutritional food should be available at campus only.
- Toilets should be clean.
- More teachers should be hired.
- Projectors should be used.
- The semester should be of 6 months, our recently semester papers are done in only three months which do not give us proper time for learning.
- Teachers should complete the syllabus with proper time.
- Teachers should conduct revision test and discussions in class.

Recommendations by Student Satisfaction Survey Committee:

- Timely schedule of Internal examinations.
- Guidance and counselling cell should provide more information for multiple career opportunities.
- College trip, industrial visits should be organized on regular basis.
- Farewell and fresherorganizations should be considered.
- Labmaintenance should be on regular basis.
- More books in library according to needs of students can be purchased.
- Practice may be developed by teachers to take a doubt solving session in a week.
- Teachers should use practical application of the topic.
- Beyond traditional lectures, more student-centric technique should be applied in classes.
- More emphasis on workshop organization.
- Teachers should discuss assignment performance in classes for students satisfaction and motivation.
- Canteen facilities may be upgraded.
- Cleaning of toilets should be ensured by Sanitation Cell.

- Extra classes should be taken to complete the syllabus.
- Teachers should use Projectors more in classes.

Members (Student Satisfaction Survey Committee):

1. Prof. Shashi Malik 
2. Prof. Alpana Mohan 
3. Dr. Usha Devi Verma 
4. Mrs. Princy Jain 


Principal

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