

ACTION TAKEN REPORT

On Student Satisfaction Survey (SSS) 2024–25

The Student Satisfaction Survey (SSS) for the academic session 2024–25 was conducted as per NAAC guidelines through an online mode. A total of 564 students from various programmes (UG & PG) participated in the survey. The analysis indicates that more than 90% of students expressed satisfaction with the teaching-learning process, internal evaluation system, mentoring, and institutional support.

Based on the analysis of feedback and suggestions received from students, the following actions have been taken by the institution:

1. Enhancement of Teaching-Learning Process: Faculty members have been advised to adopt more student-centric and participative teaching methods such as group discussions, case studies, cooperative learning, and experiential learning.

2. Increased Use of ICT Tools

- Teachers have been encouraged to enhance the use of ICT-enabled teaching methods.
- Projectors and LED facilities are being utilized more frequently in classrooms.
- Faculty development initiatives on digital teaching tools are being planned.

3. Strengthening Soft Skills & Career Guidance

- Workshops and seminars on soft skills, communication skills, and personality development are being organized.
- The Guidance and Counselling Cell has been directed to provide structured information regarding career opportunities and competitive examinations.

4. Library Enrichment

- Departments have submitted updated lists of recommended books.
- Procurement of additional reference books and student-demanded materials has been initiated.

5. Improvement in Feedback Mechanism

- Faculty members have been instructed to provide structured and timely feedback on assignment.
- Dedicated sessions are being conducted to discuss evaluated answer scripts for better academic improvement.

6. Infrastructure Upgradation

- Requirements related to furniture and classroom facilities have been forwarded to the Management.
- Phase-wise repair and replacement of furniture has been initiated.

7. Curriculum Enrichment & Practical Exposure

- Departments are encouraged to organize field visits, internships, and practical demonstrations.
- Departments are encouraged to conduct seminar and resource lectures on contemporary themes.

8. Other Suggestions

- Suggestions regarding uniform policy have been forwarded to the College Development Committee for consideration.

Conclusion

The institution acknowledges the valuable feedback provided by students and remains committed to continuous quality improvement. Necessary measures have been initiated to further strengthen academic standards, infrastructure, and student support services.

Rhasad

Principal

(Seal of the Institution)

Officiating Principal

Vidyasati Mukund Lal Girls College

Dayanand Nagar, Ghazipur



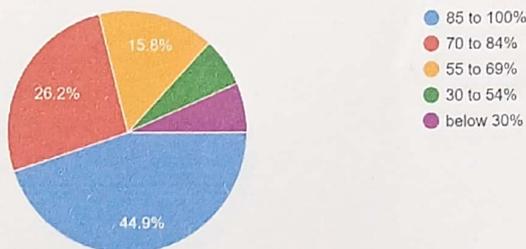
Student Satisfaction Survey (2024-25)

An online Student Satisfaction Survey Form (SSS) was administered to measure students' satisfaction about various aspects of teaching learning process, facilities, support services, examination pattern and other services in the college. This form was based on guidelines given by NAAC. The googleform was made available in both Hindi and English language. The survey was conducted at the end of the session through an online SSS form. The form was made available to students on website and whatsapp groups of classes. A total of 564 students from whole college (BA, B.Sc. (H.Sc.), B.Com, BCA, B.Ed., MA, M.Com, M.Sc.(H.Sc.), M.Ed. participated in the survey by filling the SSS form. In these 564 students, 20.4% students were from first year and 50.9% from second year and 28.7% were from third year.

ANALYSIS AND INTERPRETATION OF THE RESPONSE OF STUDENTS

Q.1 How much of the syllabus was covered in the class? (कक्षा में कितना पाठ्यक्रम पूर्ण किया गया है?)

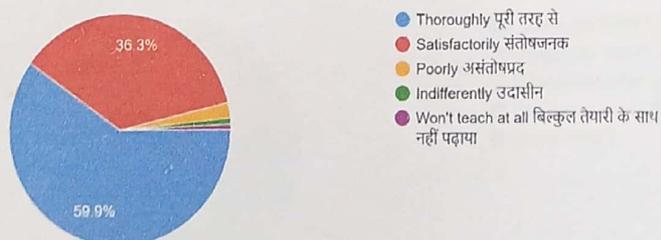
564 responses



Interpretation: Most of the students are satisfied with the syllabi covered in the class. Some students feel that the syllabi covered are very less.

Q.2 How well did the teachers prepare for the classes? (शिक्षिकाओं ने कक्षाओं के लिए कितनी अच्छी तैयारी की है?)

564 responses



Interpretation: Mostly students (around 96%) are satisfied with the syllabi covered in the class. Some students feel that the syllabi covered are very less.

Q.3 How well were the teachers able to communicate? (शिक्षिकाएं कितनी अच्छी तरह से संवाद/संप्रेषण करने में सक्षम हैं ?)

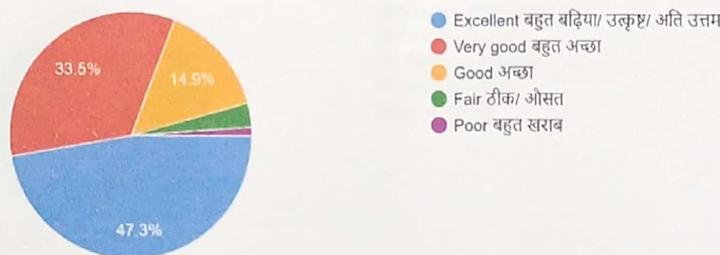
564 responses



Interpretation: Most of the students (around 91.3%) are satisfied with the communication of teachers.

Q.4 The teacher's approach to teaching can best be described as: (अध्यापन के लिए शिक्षिकाओं के शिक्षण उपागम को सर्वोत्तम रूप में वर्णित किया जा सकता है:)

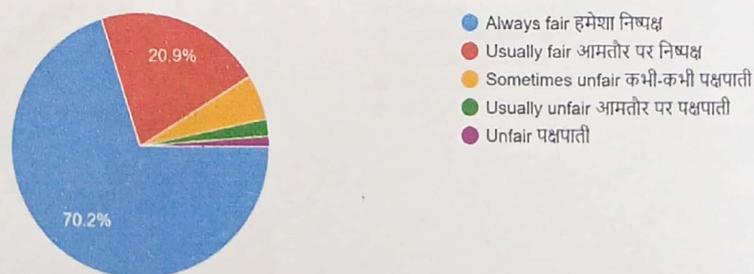
564 responses



Interpretation: Mostly College students (95.7) are much satisfied with the teachers' approach to teaching.

Q.5 Fairness of the internal evaluation process by the teachers. (शिक्षिकाओं द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता होती है)

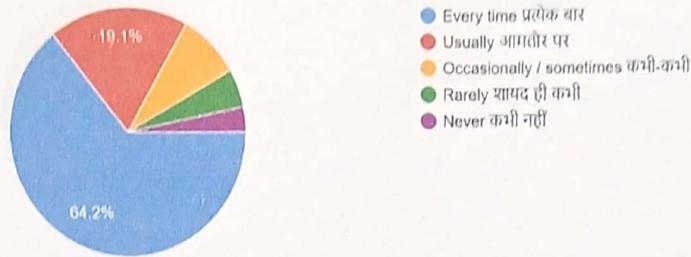
564 responses



Interpretation: Overall students (above 91%) are satisfied with the internal evaluation process.

Q.6 Was your performance in assignment discussed with you? (क्या आपके असाइनमेंट में आपके प्रदर्शन के बारे में आपसे चर्चा की गई थी?)

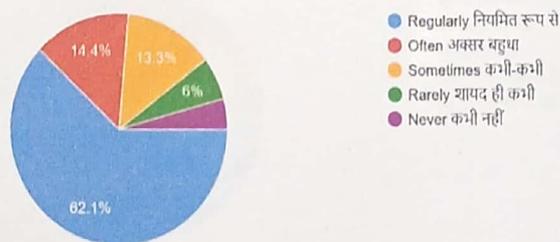
564 responses



Interpretation: Mostly students are satisfied with discussions done by teachers for performance in assignments.

Q.7 The Institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (संस्थान/महाविद्यालय छात्रों... (भ्रमण) के अवसर को बढ़ावा देने में सक्रिय रुचि लेता है:)

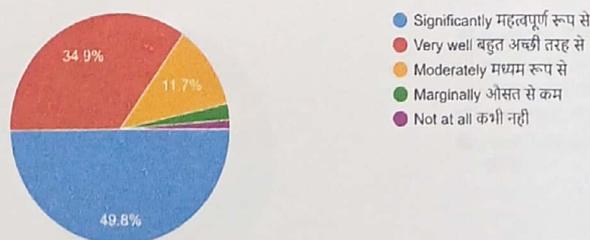
564 responses



Interpretation: Mostly students are satisfied with internships, field trips etc. organized by college but it can be further improved.

Q.8 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (आपके महाविद्यालय में शिक्षण तथा पर... ज्ञानात्मक, सामाजिक एवं भावात्मक विकास में सहायक है:)

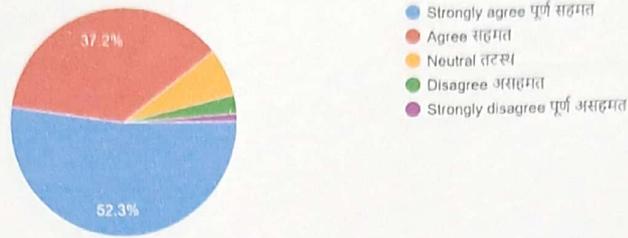
564 responses



Interpretation: Mostly students are satisfied with teaching and mentoring process of college. There is scope to work in this area.

Q.9 The institution provides multiple opportunities to learn and grow. (आपकी संस्था सीखने और विकास के बहुत अवसर प्रदान करती है)

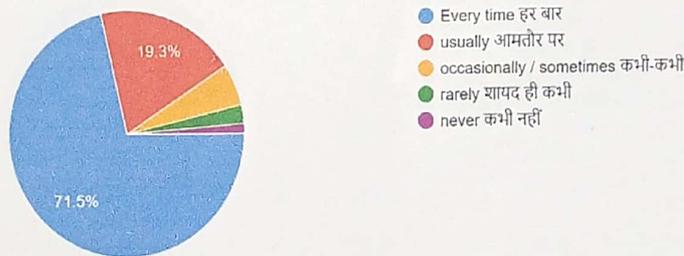
564 responses



Interpretation: Mostly students are agreed with the statement that college provides multiple opportunities to learn and grow.

Q.10 Teachers inform you about your expected competencies, course outcomes and programme outcomes. (शिक्षिकाएं आपको आपकी दक्षताओं, कोर्स परिणाम और कार्यक्रम परिणाम के बारे में सूचित करती हैं-)

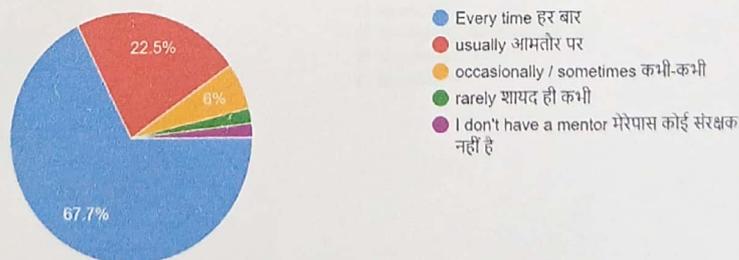
564 responses



Interpretation: Mostly students are agreed that teachers inform expected competencies, course outcomes and programme outcomes.

Q.11 Your mentor does a necessary follow up with an assigned task to you. (आपका प्रशिक्षक/मार्गदर्शक आपको दिए गए कार्य के लिए आवश्यक रूप से अनुपालन करता है:)

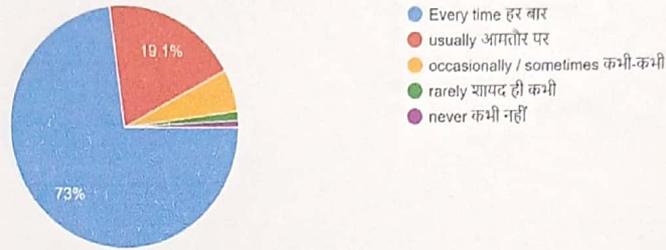
564 responses



Interpretation: Mostly students are satisfied with their mentors' follow up.

Q.12 The teachers illustrate the concepts through examples and applications. (शिक्षिकाएं प्रत्ययों (concepts) को उदाहरण एवं अनुप्रयोगों द्वारा स्पष्ट करती हैं.)

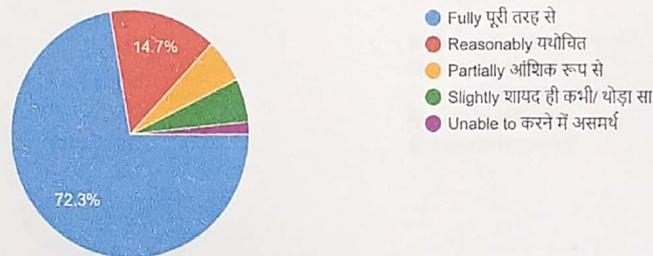
564 responses



Interpretation: Mostly students are satisfied with illustrations given by teachers.

Q.13 The teachers identify your strengths and encourage you with providing right level of challenges. (शिक्षिकाएँ आपकी क्षमता की पहचान करती हैं...ो चुनौतियों का सामना करने के लिए प्रोत्साहित करती हैं-)

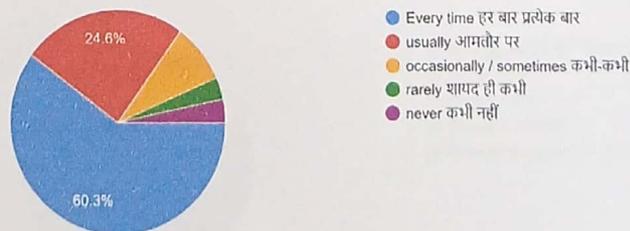
564 responses



Interpretation: About 87% of students are satisfied with the teachers' ability to identify their strengths and encourage with providing right level of challenges.

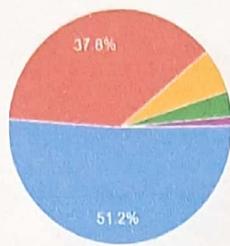
Q.14 Teachers are able to identify your weaknesses and help you to overcome them. (शिक्षिकाएँ आपकी कमजोरियों को पहचानने में और उन्हें दूर करने में आपकी मदद करने में सक्षम है-)

564 responses



Interpretation: About 85% of students are opined that teachers have ability to identify weaknesses and help to overcome them.

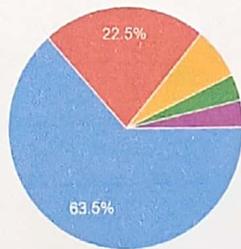
Q.15 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process... (त्मक सुधार हेतु छात्रों को भी शामिल किया जाता है-)
564 responses



- Strongly Agree पूर्ण सहमत
- Agree सहमत
- Neutral तटस्थ
- Disagree असहमत
- Strongly Disagree पूर्ण असहमत

Interpretation: Mostly students are satisfied with institutional efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.

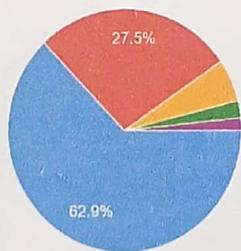
Q.16 The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodol... (मक विधि, प्रतिभागी शिक्षण, समस्या समाधान विधि आदि।)
564 responses



- To a great extent बहुत हद तक
- Moderate औसत
- Some what कुछ हद तक
- Very little बहुत कम
- Not at all बिलकुल नहीं

Interpretation: Mostly students are satisfied with teaching methods but there is a scope to use more student-centric methods.

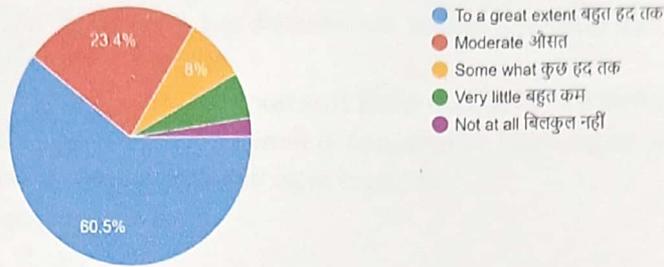
Q.17 Teachers encourage you to participate in extracurricular activities. (शिक्षिकाएं आपको गैर-शैक्षणिक / अतिरिक्त गतिविधियों में भाग लेने के लिए प्रोत्साहित करती हैं-)
564 responses



- Strongly Agree पूर्ण सहमत
- Agree सहमत
- Neutral तटस्थ
- Disagree असहमत
- Strongly Disagree पूर्ण असहमत

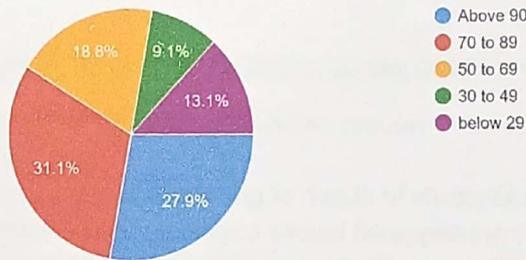
Interpretation: Students are satisfied with teachers' encouragement to participate in extracurricular activities.

Q.18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. (संस्थ...कर आप को वर्ल्ड ऑफ वर्क के लिए तैयार किया जाता है):
564 responses



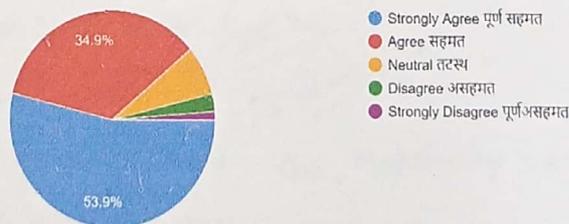
Interpretation: College students are satisfied with efforts made by institution to inculcate soft skills, life skills and employability skills.

Q.19 What percentage of teachers use ICT tools such as LCD projector, multimedia, etc. while teaching. (कितनी प्रतिशत शिक्षिकाएं, शिक्षण के समय I.C...टीमीडिया अथवा अन्य सहायक सामग्री का प्रयोग करती हैं-)
559 responses



Interpretation: There is much more scope to use ICT tools in teaching.

Q.20 The overall quality of teaching-learning process in your Institute is very good. (संस्थान में शिक्षण अधिगम प्रक्रिया की गुणवत्ता बहुत अच्छी है।)
564 responses



Interpretation: Overall, College students are satisfied with quality of teaching-learning.

Q.21 Give three suggestions to improve overall teaching learning process. (सम्पूर्ण शिक्षण अधिगम प्रक्रिया में सुधार के लिए तीन सुझाव दीजिए।): Some important are given as--

- Embrace active learning strategies to engage students in the learning process through activities like group discussions, problem solving etc.
- Incorporate active learning.
- Teacher should focus also upon soft skills and other life skills.
- Cooperative learning: Group work is cooperative learning strategy that allow students with various learning levels to work together.
- Actively engage Students
- Books in library
- New course
- Provide effective feedback
- Make the learning environment
- Integrate Technology and Real-World Applications
- Change uniform, if you change it then institute's strength get high and student will come daily.
- Include more LED project or practical explanation.
- Good furniture required according to the student

Recommendations by Student Satisfaction Survey Committee:

- Guidance and counselling cell should provide more information for multiple career opportunities.
- More books in library according to needs of students can be purchased.
- More student-centric technique should be applied in classes.
- Teachers should discuss assignment performance in classes for students satisfaction and motivation.
- Uniform may be changed for traditional courses.
- Teachers should use Projectors more in classes.
- Workshops or sessions may be arranged on Soft skills development.

Members (Student Satisfaction Survey Committee):

1. Prof. Shashi Malik 
2. Dr. Neelam Karnwal 
3. Dr. Usha Devi Verma *On Maternity Leave*
4. Mrs. Princy Jain 